

Senior Access Points Volunteer Position Description



SENIOR ACCESS POINTS
OF LARIMER COUNTY



Colorado State University
EXTENSION

Title: Senior Access Points Ambassador

The goal of the Senior Access Points (SAP) program is to ensure that aging adults can get guidance and helpful information about aging-related resources at community and medical sites throughout the county. SAP Ambassadors provide a vital link between the Senior Access Points team and community hubs such as senior centers, libraries, and doctors' offices. Ambassadors conduct outreach to community sites throughout Larimer County, helping to educate "front line" staff about key tools (such as the Senior Access Points website:

<http://senioraccesslarimer.colostate.edu/>) and local resources (such as the Office on Aging) so that they are equipped to help families and individuals navigate aging-related challenges.

The Senior Access Points project is a collaboration between the Larimer County office of Colorado State University Extension, CSU Department of Human Development and Family Studies, the Partnership for Age-Friendly Communities, the Larimer County Office on Aging, and the Health District of Northern Larimer County.

Responsibilities:

- Represent the Senior Access Points project and disseminate information about aging-related resources throughout the county.
- Make in-person visits and telephone calls to assigned individuals and community sites to educate them about Senior Access Points, check in on progress or need for materials, provide support and encouragement, and seek opportunities to further promote Senior Access points and aging-related resources.
- Direct people to the SAP website, Aging and Disability Resources for Colorado/Larimer County Office on Aging, Answers on Aging Resource Guide, and other resources.
- Conduct presentations, attend events, and offer guided consultations with staff and volunteers to develop relationships and assure that participants have the necessary knowledge and resources.
- Participate in monthly SAP team meetings, complete documentation as required and provide feedback as requested during the pilot phase.

Requirements and Commitment:

- Attend an information session on Fri. Jan. 19, 10:00 – 11:00 am or Mon. Jan. 22, 4:00 – 5:00 pm (see below for further details).
- Complete a 4-hour SAP Ambassador training.

- Commit to participate for at least six months with an estimated 8 hour time commitment each month.
- Volunteers need reliable transportation and car insurance. The position does not include transporting other persons, but may include delivering materials (such as brochures and fliers) to selected locations. Mileage may be reimbursed.
- Background check will be required.

Qualifications:

- Desire to help individuals in our community navigate the complex tasks of caring for aging loved ones
- Reliable and accountable with regard to upholding appointments and attending scheduled meetings
- Professional and courteous demeanor, as interacting with staff at community organizations is a primary role for Ambassadors
- Able to problem-solve and support others in problem-solving tasks
- Desire to learn and keep current about existing aging-related resources in our community
- Experience and comfort with technology, including website navigation and using e-mail regularly
- Willingness to take part in and help to shape a new program, including having a flexible attitude and tolerating some ambiguity at times!

Supervision: The Larimer County Extension Family & Consumer Science / Community Development Agent will be in charge of the Senior Access Points Ambassador Volunteer Program, will provide overall supervision and support, and will be available to answer questions. The Senior Access Points team will provide additional support.

Upcoming information sessions:

- Tuesday, January 16, 4:00 – 5:00 pm, Foothills Activity Center (241 E Foothills Pkwy in Foothills Mall, across from Cinemark Movie Bistro. Park on East side of parking garage and enter door under the bridge from the garage to the main building).
- Friday, January 19, 10:00 – 11:00 am, Fort Collins Senior Center (1200 Raintree Dr.)

Register at senioraccesspoints@gmail.com or call 970-498-6001.

For additional information contact:

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